Helping Justice Agencies work with Health and Human Services to Reduce Recidivism by Empowering People

Louise Wasilewski
CEO, Acivilate
## Three Key Theories of Transition

### Transition in Capacity

- **Vygotsky; Brunner**
  - Individuals can do things with assistance that they can’t do alone
  - **Scaffolding** is the process of controlled decreasing supports to achieve competence

### Transition in Relationship

- **Sample**
  - Done to me: Prison
  - Done for me: Get shelter
  - Done with me: Casework
  - **Done by me**
    - Self-sufficiency
    - Overcoming institutionalization

### Transition in Language

- **Whorf; Boroditsky**
  - Language shapes our perceptions of our environment
  - We are shaped by the language around us
    - Inmate; Ex-offender
    - Person; Individual
## Norway Model

### Progression
- Goals, Objectives, Tasks
  - Towards a different condition
- Movement towards autonomy
- Developing habits

### Import
- Parole connection
- Referral process to connect with providers
- In-reach
  - Enrollment
  - Scheduling
  - Messaging
  - Document-sharing

### Normalcy
- Use of language
- Acquiring agency
- Interacting with others
- Exercising agency
- Time management
- Use of technology
Patient-Mediated Exchange Framework

Returning Citizen

Supervision Officers
Courts, Prosecution & Defense
Prison, Jail, Probation
Health & Human Services incl. FBCOs
## Core Functionality

### Never be late again
- Remember my court and PO appointments
- Manage my shift work schedule
- Never miss AA

### Find services I need
- Housing
- Employment
- Transportation
- Emotional
- Medical
- ID

### Selfie Check-in at
- Halfway House
- Curfew
- PO appointment
- Treatment
- Interview
- Work
- Where I am now

### Communicate
- Tell my officer where I’m going
- Get a question answered
- Explain why I’m not there
- Get my case manager and PO to talk

### Stop losing paper
- Read my parole conditions
- Share my medical record
- Submit job applications
- Submit paystub

### Know what to do
- Get my plan to complete supervision
- Set up recurring tasks like reporting, community service, treatment

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**A fighting chance... and no excuses**

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**POKKET**
Simple Steps

1. Build Profile
   - Individualized so it’s all about me!

2. Create Plan
   - All caseworker instructions in one place. End Confusion

3. Find Services
   - Trusted providers who really will help even me

4. Connect Directly
   - So I don’t have to make 3 trips to get signed up.

5. Share w/ case team
   - So I don’t have to repeat myself

6. Track tasks
   - Record location, documents. My voice!
Gwinnett County, GA Jail Reentry

- **MacArthur Foundation** Innovation Fund grant recipient
- Housing, workforce partners
- Reentry coaches
- Medical records transfer
  - Incarceration to Community Service Board for mental health continuity of care
- Community Supervision enrolled
- Tracks referrals to providers
- Accessed on tablets in the jail

http://www.safetyandjusticechallenge.org/challenge-site/gwinnett-county-ga/
Jail to Probation Handoff

Jail – Probation Handoff

- Client knows agent before release
- Client knows conditions
- Referrals before release
- Provide reporting expectations incl. 1st appointment
- Agent knows client’s institutional performance
- Living & employment situations confirmed before release

Discharge Planning

- Goals, objectives, tasks
- Discharge packet
  - Workforce certificate
  - ID documents
  - Medicaid application
- Coordinate home inspection

Faster, successful referrals

- Stop failed enrollment
  - Eligibility, Rule-outs
  - Intake / Assessment
- ROI for privacy compliance
- Document transfer prior to release
  - Means testing, ID
- Your trusted providers

Continuity of Healthcare

- Health record transfer via patient-mediated exchange
- Medicaid enrollment
Utah Department of Corrections

- **Statewide Recidivism Reduction Grant**
  - Reentry planning in prison on tablets
  - Parole officer inreach
  - Halfway House tablet use
  - Probation
  - Sex offenders